

Payments



The Global Payments Countertop—Desk/5000

A smart terminal that puts convenience and security at your fingertips

With the Global Payments Countertop—Desk/5000, your business will take payment acceptance to the next level. This smart terminal features HTML5 technology and touchscreen convenience resembling characteristics of the most popular mobile device technologies.

Your customers will appreciate a seamless contactless payment experience through a dedicated card-reader zone and faster transaction flows. You will appreciate its ease of operation and large 3.5-inch colour touchscreen. The Countertop—Desk/5000 provides a best-in-class user experience thanks to a rich interface and wealth of security features.

- **Advanced Security** — End-to-end encryption technology, multi-level user password management and the latest PCI compliance help secure transactions and reduce your PCI scope
- **Ease of Installation** — Enjoy quick, seamless set-up or pairing with your existing point of sale system, reducing set-up costs and resources
- **Superior User Experience** — Facilitate data entry using fingers or the included stylus on the highly durable, colourful resistive touchscreen
- **Future-Proof Your Business** — Simplify access to the third-party applications you use to position your business for future growth



Features:

Abundant Payment Options

- EMV chip and PIN, magstripe and contactless
- Acceptance for all major debit and credit card types
- Supports digital wallets, such as Apple Pay®, Google Pay® and Samsung Pay®
- Supports HomeCurrencyPay, dynamic currency conversion
- Capable of integration with third party gift and loyalty applications

User Convenience

- Customization of transaction types on home screen
- Modification of function access based on user's role
- Designed for IP connectivity with dial back-up
- Sleek and robust hardware design ensures longevity

Specifications:

Processor	Application & Crypto processor- Cortex A5
Memory	Internal- 512 MB Flash, 512 MB RAM External- MicroSD up to 32GB
OS	Telium Tetra OS
SAM	2 SAM
Card Readers	Magstripe- ISO 1/2/3, 500K lifespan Smart card- EMV Level 1, 500K lifespan Contactless- EMV Level 1 compliant
Display	Colour- 3.5" backlit, HVGA (480x320 pixels)
Touchscreen	Resistive- Finger & stylus (300K lifespan signature)
Keypad	16 hard top keys, raised Marking, backlit
Audio	Buzzer Audio Jack- Stereo Speaker- Mono
Video	Video accelerator- H264 codec
Thermal Printer	Speed- 20 l/s Paper roll cage- 58 mm width x ø 40 mm
Terminal Connectivity	Wired- Dial-up MODEM, Ethernet 10/100 base T

Terminal Connections	USB- 1 USB Host, 1 USB Slave Power Supply- Dedicated power Jack Serial- 1 RS232
Power Supply	16W or 32W
Terminal Size	187x82x68 mm (7.3x2.6x3.2x2.6")
Weight	340 g (12 oz)
Environment	Operating Temperature- 0°C to +40°C (32°F to 104°F) Storage Temperature- -20°C to +55°C (-4°F to 131°F) Operating Humidity- 85% non-condensing at +40°C (104°F)
Accessory	Magic Box- 1xRS+1xPower+1xEth.+1xLine In Privacy- Field upgradable
Security	PCI PTS 5.X & 4.x Online & Offline certified

Countertop–Desk/5000 is available in the following configurations to meet your business needs:

- Standalone
- Semi-integrated

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For more information or to learn more about our solutions, visit:
www.globalpaymentsinc.ca